

HANDY SYSTEMS Support <support@handy-systems.com>

注文執行方式に関するお問い合わせ / Inquiry about Order Execution Method

4件のメッセージ

HANDY SYSTEMS Support <support@handy-systems.com>

2024年9月28日 7:46

To: support@fbs.com

* This email contains both Japanese and English versions. The English translation follows the Japanese text.

拝啓

貴社の益々のご発展を心よりお慶び申し上げます。

私は現在、FX取引における各ブローカーの注文執行方式について調査を行っております。つきましては、貴社の注文執行方式について、以下の点をお伺いしたく存じます。

- 1. 貴社の注文執行方式は、マーケット方式とストリーミング方式のどちらに該当しますでしょうか?
- 2. MT4/MT5プラットフォームにおいて、OrderSend関数で指定したスリッページパラメータは実際に適用されますか?
- 3. 価格が急激に変動した場合、注文はどのように処理されますか?具体的には、指定した価格から大きく乖離した場合の注文の取り扱いについてお聞かせください。
- 4. デモ口座と実口座で注文執行方式に違いはありますか?

これらの情報は、適切な取引戦略の構築や、リスク管理の観点から非常に重要であると考えております。ご多忙の中 恐縮ではございますが、ご回答いただけますと幸いです。

ご丁寧なご対応、誠にありがとうございます。

敬具

HANDY SYSTEMS サポート

--- English Translation ---

Dear support team,

I hope this email finds you well and your company continues to thrive.

I am currently conducting research on the order execution methods of various FX brokers. I would greatly appreciate if you could provide information on your company's order execution method, specifically addressing the following points:

- 1. Which order execution method does your company employ: Market Execution or Instant Execution (Streaming)?
- 2. In the MT4/MT5 platform, is the slippage parameter specified in the OrderSend function actually applied?
- 3. How are orders processed when there is a sudden price fluctuation? Specifically, could you explain how orders are handled when there is a significant deviation from the specified price?
- 4. Is there any difference in the order execution method between demo accounts and live accounts?

This information is crucial for developing appropriate trading strategies and from a risk management perspective. I understand you are busy, but I would be very grateful if you could provide answers to these questions.

Thank you very much for your kind attention and assistance.

Sincerely,

HANDY SYSTEMS support

HANDY SYSTEMS Support <support@handy-systems.com>

Support FBS <support@fbs.com> To: support@handy-systems.com

2024年9月28日 7:47

Hi, HANDY SYSTEMS Support

Your request # 5JW88I has been received! To add a comment or provide additional information, reply to this message.

Ticket ID: 5JW88I

PREVIOUS MESSAGES:

[元のメッセージ非表示]

Fri, 9/27/2024, 10:46 PM UTC

This email is delivered by HelpDesk

Ticket ID: hd.1727477226523.5jw88i.9e37d002

Support FBS <support@fbs.com>
To: support@handy-systems.com

2024年10月4日 0:12

Hi, HANDY SYSTEMS Support

Dear customer,

Welcome to FBS!

We apologize for the delay in the reply. Unfortunately, we could not contact you earlier due to the increased workload.

- 1. FBS is an STP broker with Market Execution.
- 2. Stop Orders may have slippage.
- 3. Upon fluctuation, orders are closed at closest available price, like in all cases.
- 4. Demo accounts and standard accounts are very close in the execution, it is a complete simulation copy.

We appreciate your patience and understanding!

Please contact us again if you have any other questions by replying to this email or in our LIVE chat, where we can assist you within 5 minutes, 24/7.

You can also visit our FAQ section and find many helpful articles there.

Hope you are having a lovely day!

Sincerely,

Joel,

FBS Support Team.

Ticket ID: 5JW88I

PREVIOUS MESSAGES:

support@handy-systems.com wrote:

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HANDY SYSTEMS Support <support@handy-systems.com>

Fri, 9/27/2024, 10:46 PM UTC

[元のメッセージ非表示]

Ticket ID: hd.1727968369118.5jw88i.0b3506d2

Hi, HANDY SYSTEMS Support

Dear Client!

Please share your feedback on your experience with our Customer support service.







Great

Okav

Not good

Ticket ID: 5JW88I

PREVIOUS MESSAGES:

Joel wrote:

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Hope you are having a lovely day!

Sincerely, Joel, FBS Support Team.

Thu, 10/3/2024, 3:12 PM UTC

support@handy-systems.com wrote:

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